

Soumya Ranjan Sahoo

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At-Dandilo, Post-Brahmansarangi, Dist-Khordha, State-Odisha

PROFILE SUMMARY

- A highly motivated and enthusiastic fresher seeking a customer support role in an e-commerce company where I can utilize my communication skills and passion for helping customers to enhance the customer experience and contribute to the company's success.
- Recent B.Com graduate with a strong foundation in financial accounting, management, and business operations.
- Proficient in financial analysis, budgeting, and cost management. Skilled in using MS Excel.

EDUCATIONAL QUALIFICATION

- | | |
|------------------------------------------|------------------|
| • B.Com | 6.64 cgpa |
| Sri Baneswar Degree College, Bentapur | 2019-2022 |
| • +2 Commerce | 41 percentage |
| Kalinga HS Sch of Commerce, Samantarapur | 2017-2019 |
| • 10th | 58.34 percentage |
| S B High School, Bhingarpur | 2017 |

SKILLS

- Customer Service: Excellent communication and interpersonal skills, strong problem-solving abilities, patience, and empathy.
- Technical Proficiency: Basic knowledge of e-commerce platforms, proficient in MS Office Suite (Word, Excel, PowerPoint).
- Languages: Fluent in Hindi, Odia.
- Soft Skills: Active listening, time management, teamwork, adaptability.

COURSES

- Completed DCA

HOBBIES

- Painting
- Photography
- Video Editing